



NORTHFIELD

Community Partnership



Annual Report

2014-2015



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Contents

Serving Trustees & Current Staff	Page 3
Introduction from Chair	Page 4
Overview from Chief Executive Officer	Page 5
Core Outcomes from Big Lottery Funding	Page 6
Our Year in Numbers	Page 16
Case study	Page 17
Service providers in the Hub	Page 18
Projects and Events	Page 20
Marketing and Media	Page 24
End of Year Finance	Page 25
How Well have we met our objectives this year?	Page 26
The Coming Year	Page 27
Our Partners	Page 27

Serving Trustees 2014 -2015

Chair - Mrs Sue Allen
Vice Chair - Reverend Dave Tubby
Treasurer - Mr Andy Clarke
Mr Adam Davis
Mrs Janice Boyett
Mr Stephen Round

Secretary - Max Shanahan

Current Staff



Rebecca Debenham
Chief Executive Officer



Jessica Wigley
Administration Assistant / Project Assistant



Lesley Shedwick
Administration/ Guidance and support



Helen Morris
Receptionist/ Guidance and support

Introduction from Chair

Welcome to this year's annual report, we are now entering our fourth year of our Reaching Communities program.

The Hub has become an integral part of Northfield, providing an accessible and prominent high street location for the provision of services that improve people's life chances, whilst providing facilities to support groups who deliver to the wider community.

This year has been yet another busy one at the Community Partnership, gaining our charitable status and continuing to deliver our services to some of the most vulnerable in the community. With our new staffing structure, strengthened board and variety of services we are in a good position moving forward in to the next stage of our development.

I would like to formally thank all of our partners, funders and supporters for their valuable input in to the work of the Community Partnership

Sue Allen

Chair

Overview from the C.E.O

This report intends to inform our outcomes for the National Lottery but to also set out our strategic vision moving forward post our Reaching Communities Grant.

Our work continues to be informed by the immediate needs of the local community but also aligns itself to district profiles, key statistics and the impact of Welfare Reform.

We have met our most pressing target of becoming a Registered Charity and much work has been done to strengthen our governance procedures and board.

Gaining charitable Status means we are in a stronger position to create overall sustainability in the long term.

We have met our outcomes of the Reaching Communities Grant and we continue to generate new outcomes through our ever changing range of service delivery. We are now positioned as a key player in making a difference to some of the most vulnerable people in the areas we serve.

We have reached our target of full lettings at the Community HUB, and have built more office space to accommodate more services. Current work includes an options appraisal of buildings and work around community asset transfers.

New providers this year include CRI and a NHS Sexual Health service.

Key crisis services around fuel and food poverty are a major part of our day to day delivery, as is helping people to gain the right skills that they need to apply for benefits, attend appointments and avoid the sanctioning process.

Two key service providers have ceased to operate locally (Women's Aid and C.A.B) We identify and endeavour to fill these gaps by developing new models of delivery, applying for funding to bridge these gaps as austerity measures continue to hit the most vulnerable.

We are aligning ourselves strategically through the stakeholders group, Locality, and our work on the Our Place program, this ensures we are part of strategic conversations in Birmingham and the district, advocating on behalf of the people we work with and smaller community groups.

We aim to become less reactionary and in a position to deliver services on a local level in a more effective way.

Rebecca Debenham

Chief Executive Officer

Core Outcomes from Big Lottery Funding

Key:

Met/ exceeded target

On course to meet target

Action needed

Core Outcome 1

Improved employability through facilitating access to training, encouraging volunteering and enhancing self-confidence of individuals and groups.

Change Indicator	Outcome Target	How much change has happened so far?		
		Year 1 2012-2013	Year 2 2013-2014	Year 3 2014-2015
The number of people who will have volunteered their time to gain new organisational/administrative skills at the shop or community events	30 people by the end of the project	<p>We have registered 142 volunteers who are engaged in a range of activities including gardening, project work, and admin and organising events.</p> <p>We have done this by the development of a time bank and skills exchange.</p> <p>All volunteers have access to CV building and are provided with references to support job applications</p>	<p>Through our time bank project we have over 400 volunteers on our books who engage in a whole range of activity including project delivery, IT Support, and work on our community garden.</p>	<p>Progress this year has included a new partnership with BVSC, whereby we are the volunteering centre for the South of Birmingham. A worker from BVSC attends the partnership every Monday to do one to one session work with people interested in volunteering. We have worked with 62 volunteers this year.</p>

<p>The number of people who will have attended a pre-employment advice and guidance meeting</p>	<p>3000 people by the end of the project</p>	<p>We have seen 1365 clients for pre-employment advice and guidance this year, which is half way to meeting our target for the overall project. This is partly to do with the changes to benefit but also that we now provide an extra advisor, and NTCP Staff also carry out CV and job advice with clients.</p>	<p>802 people attended the National Career Service for pre-employment advice. 640 people have had appointments with NTCP staff setting up universal job match accounts, email addresses and CV support. Advance employment has seen 712 clients in total.</p>	<p>We continue to meet our targets around pre-employment training and we have worked with 829 customers this year for a variety of services including the National Career Service and help with CVs, setting up Universal Job Match accounts and applications for jobs</p>
<p>The number of people who will have attended a short course on basic computer skills.</p>	<p>50 people by the end of year 2.</p>	<p>We have seen 293 people for basic computer skills course and 25 of these have completed the UK Online Learn My Way course. We have done this by becoming a UK Online Centre.</p>	<p>3162 people have accessed the computers for job searching. 87 people have attended the UK Online computer course. We have already met the outcome for overall total for the end of the project lifetime.</p>	<p>We had already met this target and have continued to work with people this year and completed a further 234 UK Online computer courses.</p>
<p>Extra indicators</p>		<p>We have also run a job club for 12 weeks working with 15 customers. We have worked with 13 of the most hard to reach young people 8 of which are now in fulltime apprentices or training.</p>		

Improved financial stability in families through the provision of a credit union promoting this in areas of multiple deprivation.

Change Indicator	Outcome target	How much change has happened so far		
		Year 1 2012-2013	Year 2 2013-2014	Year 3 2014-2015
An increase in the number of people who save on a regular basis from the most deprived neighbourhoods	50 people by the end of project	<p>1638 people have accessed Communisave Credit Union over the past year.</p> <p>We have had 27 new members to the credit Union that indicates we are on target for our 5 year target.</p>	<p>492 people accessed Communisave credit Union until it went in to liquidation in July 2013. My home Finance has seen 567 clients.</p> <p>A new partnership has been developed with City Save credit union City save have held 3 financial well-being days at the shop.</p>	<p>We continue our partnership with Citysave Credit Union using the kiosk we acquired through a Barrow Cadbury Trust Grant.</p> <p>432 customers have made contact with Citysave this year. My Home Finance has seen 545 customers this year.</p>
		<p>We have delivered a project with Christians Against Poverty, 15 people attended a budgeting course</p> <p>2 members of staff have attended training to be better able to advise customers on debt and budgeting issues</p> <p>Clients can book a one to one appointment with a member of staff to use the Turn 2 Us checker to ensure that people are receiving the right benefits and full entitlements. 61 clients have used this service this year.</p> <p>Bromford Housing Association is on site every Friday to provide in depth housing advice on rent arrears. They also help people with discretionary</p>		

			housing payments and advice on the bedroom tax.
Extra Indicators			
Amount of food parcels given out			<p>666 food parcels have been given out this year.</p> <p>We also run the Good Grub scheme delivering a two weekly community meal in partnership with Northfield Baptist Church and Northfield Eco Centre, teaching people on low incomes how to cook healthy meals on a budget using food bank ingredients, food produced is then shared with the local community.</p> <p>We are also part of the Warm Home scheme. Clients receive emergency access to electric and gas, blankets and kettles and free energy and insulation advice. 80 clients have been referred to this scheme this year.</p>
Amount of people referred to the Warm Home Schemes			

Improve the health of individuals by encouraging them to stop smoking and take up healthier Lifestyles.

Change Indicator	Outcome target	How much change has happened so far		
		Year 1 2012-2013	Year 2 2013-2014	Year 3 2014-2015
The number of people who access the Stop Smoking Service	1200 people in year one	1638 people have accessed the stop Smoking service this year.	The number of people who have used the stop smoking has double from last year, with 4223 people using the Quit smoking service this year.	Quit smoking have supported 1114 people during this reporting period. 555 people were smoke free at week 4. The Quit Smoking Service has a 49.8% quit rate.
An increase in the number of men referred from other partners to the stop smoking service	All of the partners working in the shop to raise opportunity for referral to all male clients each year of the project	We have worked in partnership with the YMCA and also put up advertisements in local barber shops and pubs in the local area to promote the scheme to more men.	The service is advertised widely in the local area and display materials are on show in areas where men congregate i.e. barbers and public houses. The NHS stop services also were present at our week long beach event at the beach which gave them the opportunity to publicise their services with over 10,000 people.	The service is advertised widely in the local area where men congregate i.e. pubs, barbers and snooker halls. The NHS was also present at the Culture Mash event which gave them the opportunity to publicise their services throughout the week.
Provide brief intervention training with regard to stop smoking service	As required throughout the project lifetime	Partners of the shop have been given advice sessions on how to make referrals to the onsite service and information sharing and client referrals are working well.	The numbers for the stop smoking service have more than doubled since the last lottery report; this year's figure of people seen is 4223 . This figure shows what a vital service the NHS is delivering in the Northfield area. The figures may indicate	All new service providers contained within the partnership hub are given training on the NHS Quit Service referral mechanisms.

			people's financial hardship through the current economic climate. They also indicate that the service and location of the facility is working well and easily accessible to local people.	
Extra Indicators				
Cycle South Brum				Cycle South Brum has provided 3710 bike hire days in total. 79 people have hired bikes and they have delivered 48 cycling instruction days The food bank has given out 666 food parcels and contributed to Christmas hampers 33 Other Side of the Door sessions breaking down isolation and loneliness amongst older people 10,000 people having access to wellbeing opportunities through a range of service providers including, Women's Aid, Trident Housing, Cycle South Brum, ROSPA, St Johns and many more. New six day a week NHS sexual health service starting in October. 12 sessions have been held with over 50 people taking part. 20 surgeries held- in outreach sessions for local community 96 clients in first part of year seen –
Food Bank				
Other Side of the Door				
Health & Wellbeing activities at Culture Mash				
Sexual Health Service				
Good Grub				
Social Prescribing				
Aquarius Drug & Alcohol Service (now CRI)				

Core Outcome 4

Increase the understanding of people how to become active citizens through volunteering with community groups, at community events and at the shop.

Change Indicator	Outcome Target	How much change has happened so far		
		Year 1 2012-2013	Year 2 2013-2014	Year 3 2014-2015
The number of people who will have undertaken capacity building training	*10 people each year	<p>12 volunteers have completed our OCN course building a creative community in partnership with Fircroft College, where volunteers learn about the needs of the local area and how they can affect change.</p> <p>7 volunteers accessed courses in First aid and food hygiene.</p>	<p>Through our time bank project we have over 400 volunteers on our books who engage in a whole range of activity including project delivery, IT support, and work on our community garden.</p> <p>During our culture mash event last year people volunteered their time and gained a wide range of skills which helped towards their employability including stewarding, face painting, arts and crafts. We also have a full time volunteer who has developed a database to collate statistics for the purpose of reporting for the shop.</p>	<p>Older peoples group come together to develop activities for the Other Side of the Door group 33 sessions have been held this year.</p> <p>Capacity building training around governance for residents groups, 2 residents groups developed this year.</p> <p>Help with the recruitment of Northfield Carnival volunteers 15 in July, volunteers also recruited to help run events with Northfield Arts Forum.</p> <p>Developed training for Good Grub volunteers, 5 have received Food Hygiene training.</p> <p>Recruited volunteers for the Food Bank distribution and collection. 3 volunteers recruited to help with food drives and collection at the local supermarket</p> <p>Worked with 9 volunteers at the Culture Mash event they learned a range of skills, including stewarding, event set up, marketing, first aid and face painting. Recruited an I.T volunteer to</p>

Capacity training this year has taken place working with 'The Other Side of the Door' group, Bromford residents, and the development of Northfield Stakeholders meeting. With 'The Other Side of the Door' group governance training has been given to develop their skills as a committee, enabling them to become more effective in managing meetings, applying for funding and developing their articles of association. They are now a fully constituted group delivery a range of activities to members of the community. This training and development has enabled them to deliver a great number of projects safely and within recognised guidelines. There are ten members of the group and they have delivered a variety of activities over the past year these have ranged from card making to residential trips and throughout this the

develop our data bases.

volunteers have gained new skills and confidence to grow.

Through our consultation work with Bromford Housing Association a residents group has now been developed and again these members have received training with governance and are now a constituted group in their own right.

We have also worked closely with the local MP Richard Burden to convene a Stakeholders Meeting with a range of community partners to put a proposal together to look at a district plan to address the cuts in the local area, this has now being forwarded to the leader of the Council. This work has allowed smaller groups in the community to have a voice to shape essential service delivery to the Northfield Constituency without this work local groups would not have had their views and representation put across.

The number of people who have gained employment as a result of their volunteering experience	10 people by the end of project	3 of our volunteers have gained employment and one is starting a course at the national women's college.	3 volunteers who have undertaken training have gained their SIA licence and have gained employment as security guards.	Worked with volunteer to gain new skills through office admin and build confidence and skills in chosen field now in full time employment. Plus 8 young people went on to either employment or training after taking part in our Exemplar project.
<p>Extra Indicators</p> <p>We are now the volunteering hub for the South of Birmingham through our partnership with BVSC – clients can have a 1-1 appointment with a member of the Volunteering Bureau and ongoing support whilst moving from volunteering to employment.</p>				

Customer's feedback

Thanks very much you were so helpful and made me feel so much better then when I came in

I think it's a very helpful service and every person there are very helpful there should be more places like this one

I am really impressed with all the staff very helpful

Our Year in Numbers

1114 people have accessed the Quit Smoking service & 555 people were smoke free at week four



We have over 1,339 Facebook likes and over 1,082 followers on Twitter



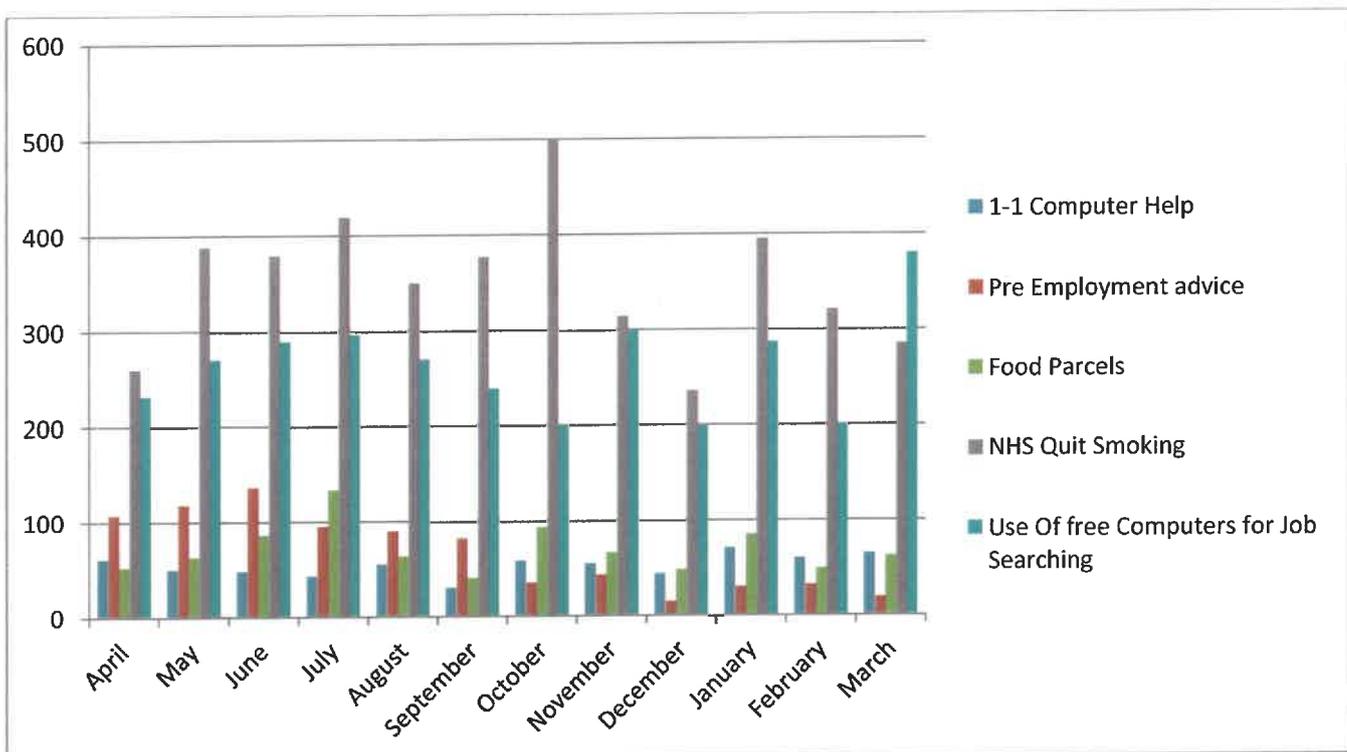
We have brought in an extra **£87,164** in funding.

These funds have been used for our various projects and events throughout the year.

We have had 666 food parcel referrals.

That means we have given out food parcels to 757 adults and 434 children

Service use per month



Case Study

Tom's Story

"I self-referred to the service about 5 years ago. I first went to arrange having a CV updated. I registered with the organisation I was told about the Job Search Service 'Universal Job Match'. I then started to go into the service about once a week to look for jobs. It has helped me by being local, I have met friends which has helped my confidence and self esteem. Through meeting people and using the services with other people I have learnt how to use the computers better, send emails and use job search websites I have a better all-round grasp of using computers. It has given me the confidence to be able to send emails for jobs and be to have the courage to attend interviews. I also use other CV and Jobs search sites while I'm in there. I have had several interviews and recently had an interview with a care home and I am waiting for them to let me know if I have got the job. I now volunteer at the Culture Mash and Northfield Carnival and I am hoping to volunteer at the local Neighbourhood office. Now I have more time I now use the service 3-4 times week. It took a lot of courage to come into the service for the first time but it has definitely helped me to be a better person. Staff at the partnership have helped me find ways to get to interviews etc by doing such things as referring to the jobcentre for help. I would rate the staff 100/100. Staff are always busy but find the time to be helpful, polite and courteous at all times."



Shop services

Food Bank

We operate as a food bank distribution centre for the whole of South Birmingham, working in partnership with the Trussell Trust. We also receive donations from Sainsbury's in Northfield, The Co-op in West Heath, South Birmingham CCG, BSW Job Centre Plus and Bromford Housing Association who collect on our behalf as part of their corporate responsibility. We have distributed over 666 parcels from April 2014-March 2015 during the current year. As part of this work food bank recipients also receive advice and guidance and are referred to the many partners within the Hub for support.



Aquarius



Aquarius is on hand two days per week to help people who are affected by their own or someone else's alcohol abuse.

As of February 2015 Aquarius no longer offer this support and CRI took up residency in the Hub from March 2014.

CRI Reach out Recovery

CRI can offer a long term solution to problem drinking once the first step has been made. CRI has been successful in using the cross referral mechanisms in the Hub and many people benefit from the food bank and financial advice from providers.



My Home Finance



My Home Finance is a social enterprise a fair alternative to profit making lenders. All profits are put back into the business so that more people can be helped.

My Home Finance was set up by the National Housing Federation it is supported by the Royal Bank of Scotland. They are based in the Hub 3 days per week

NHS Quit Smoking

NHS Quit Smoking continues to make a huge impact on the lives of smokers seeing over 1000 clients this year. NHS Quit Smoking is based at the Hub Monday to Saturday.



UK Online Centre

We are a UK Online Centre and work with many to become computer literate this need has become more prevalent now that benefit and housing applications is made online.

 We deliver four appointments per day for computer support and delivery of the Learn My Way course. Many more people receive support throughout the day through the NCP staff to set up email accounts and Universal Job Match accounts.

City Save

We gained funding to purchase a City Save kiosk from Barrow Cadbury which allows people to apply for accounts directly whilst providing other advice services such as Turn 2 Us and benefit advice. 432 people have accessed the City Save kiosk.



National career Service

 We receive 100s of referrals each year in to the National Careers Service; the contractor for the local area is Prospects. They provide information, in a confidential helpful and impartial manner.

They offer advice on learning and work issues helping with training and CV writing.

Bromford Support

Bromford Support has become an invaluable part of the makeup of the Hub. They provide extended support for people with housing, debt and confidence issues. They have built up strong relationships with clients and partners within the Hub providing intensive support on a wide range of issues.



Projects & Events

Culture Mash 2014

This year we were able to extend the beach activities in terms of music dance and drama, we received funding from the Arts Council and the Heritage Lottery Trust.



Music included headliners Legend on Oya Batacuda, Skabucks, Steel Drum band, Local Poet & Musician Spoz, Sampad delivered a south Asian arts day, we had musical entertainment variety show Salute to the Forties and World War 2 themed activities, We also had performances from local theatre companies, Circus Mash and many other local performers.



We were again blessed with brilliant weather and the event appeared in national press and local press through NOW magazine and the Birmingham Mail. The event was well attended and the Northfield Arts Forum turned an unused shop into an open art space with interactive activities and galleries displaying local artists work.



Northfield on Ice

In partnership with Northfield BID we held a two day Christmas event.

Prices Square was transformed into an ice skating rink which proved very popular, we also had carol singers, a photo snow globe, street entertainers and fair rides.



Bromford Community engagement project

NCP were commissioned by Bromford Housing Association to engage local residents in a range of community initiatives with the aim to:

- Enable tenants to become more self-reliant
- Take pride and ownership of the areas that they live in
- Improve community safety and levels of anti-social behaviour of tenants
- Implement an information point and mentor in each area.



This year we have continued to work in 2 different areas, Fox Hollows in Longbridge and Catshill in Bromsgrove.



In Catshill residents have taken part in a consultation as to whether a new play area should be installed and what shape it should take. We have also carried out a variety of activities including forest schools, face painting, t-shirt designing, hanging basket making, Halloween themed crafts, & provided access to a youth Bus. We are now looking at the feasibility of creating a residents group in the area.

We have continued to work with Fox Hollow Residents and offered ongoing support to the residents group.

A bank account was set up which took a great deal of hard work by the Treasurer who showed her commitment throughout the process. Recently, the group has celebrated its first year as a group with another Community Fun Day. Again, it was a great success due to the hard work of the committee. They have held their Annual General Meeting and the Vice Chair now feels confident enough to take on the position of Chair.

“Being on the residents committee I’ve learnt new skills; it’s made me more confident in looking for work”

Cycle South Brum

Our partnership project with Northfield Eco Centre has continued and has received funding from a Centro Grant – the project remains popular delivering an affordable service to local people, organised bike rides, cycling tuition and healthy initiatives.



Food Bank & Good Grub



We have developed our responses to food poverty as the need has grown over the following year.

We operate as a food bank distribution centre for the whole of South Birmingham, working in partnership with The Trussell Trust.

This year we have also brokered a strong partnership with Sainsbury's receiving food collections once a week

We also have access to bakery items and are currently

looking at buying a van to make our food distribution easier.

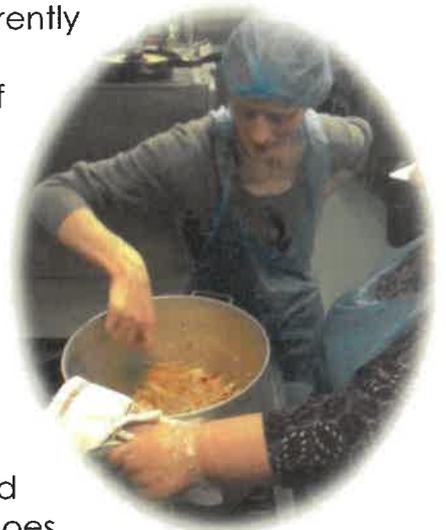
We also receive donations from the South Birmingham CCG, the Job Centre and Bromford Housing Association who collect on our behalf as part of their corporate responsibility.

We have distributed 666 parcels from March 2014 - during the current year. As part of this work food bank recipients also receive advice and guidance and are referred to the many partners within the Hub for support.

We have started to monitor the outcomes of the food bank differently to capture the amount of people we work with rather than the number of parcels we give out this will give us a truer reflection of how many people we feed.

The extension of our work also includes a partnership project Good Grub, working with Northfield Baptist Church and Northfield Eco Centre.

The project is twofold we work with a group of volunteers to teach them how to cook on a budget using food bank ingredients and crop from the community garden, the food produced is then given out to people from vulnerable groups and foodbank recipients who share a community meal. The project does not intend to act as a soup kitchen and marketing of the project is discreet and subtle.



Northfield Stakeholders Group

We continue to meet regularly with associated members of the group and our aim is to be an advocate to policy implications that may affect local service delivery.



The group also acts as a voice for community leaders such as when responding to negative press coverage of the area portrayed by local media.

Other Side of the Door

Other Side of the Door have continued to meet up and have taken part in many activities including:

- Canal boat trip with Beatbreaks
- Picnic at Martineau Gardens
- Knitting and Crochet Circle
- Card Making
- Collage making



They have also taken part in various events such as:

- Northfield Arts Forums Arts March & Music, Dance, Draw projects
- Northfield Carnival
- & their work was displayed at the pop up gallery at Northfield Beach.

Heritage Lottery Fund

This project took place over several months beginning at Northfield Beach, we worked in partnership with Arts 50 Alive and Northfield Arts Forum who worked with local older people from Shenley Court Hall, Ash Grove, Hollymoor Centre and Kings Norton Seniors Club as well as with children and young people from Fairway Primary School, the Factory in Longbridge and Baskerville School. Together they explored images, stories and poetry relating to WW1 and there were also visits to the National War Memorial Arboretum in Staffordshire and the Voices of War exhibition at the Birmingham Central Library.



Marketing and Media

Marketing and social media is an integral part of Northfield Community Partnerships success and helps to build our profile in the local community but also further afield in the wider Birmingham area.

During the past year our highest profile marketing campaign was Northfield Beach & Culture Mash, we made local press including being on Birmingham Mails List of top urban beaches and we teamed up with Now magazine and their city beach tours, the below advert was shown nationally for a month in Now magazine.



Oh, we do like to be beside the seaside! 29 images of Brum's favourite beaches

Weston has always been a top choice for city folk and even pop legends the Beatles cast off their sharp suits and took to the sand in striped beachwear back in 1963.



Birmingham is apparently the UK city that's furthest from the coast - although Coventry also stakes a claim to that title.

With [Coventry's nearest beach](#) likely to be Hunstonton (116 miles away) and [Birmingham's nearest beach](#) the slightly closer Weston-super-Mare (105 miles), it looks like Coventry might be the winner.

Whatever the facts, and despite the distinctive sound of the seagulls that can be heard in the car park next to the Birmingham Mail's offices at Fort Dunlop, Birmingham is definitely a long way from the crashing waves and ozone-filled air of the ocean.

The [city's lidos of yesteryear](#) give plenty of opportunity for local folk to splash around and pretend to be at the seaside - and there have been urban beaches created by bringing tonnes of sand to [Northfield](#), Fort Shopping Park, [Chamberlain Square](#) and Heart Park in Warwickshire.

But the lure of the sea has always proved too strong for most landlocked Brummies.



End of Year Finance

NORTHFIELD COMMUNITY PARTNERSHIP COMPANY LIMITED BY GUARANTEE
PROFIT AND LOSS ACCOUNT
YEAR ENDED 31ST MARCH 2015

	Note	2015 £	2014 £
TURNOVER		45,664	48,939
Administrative expenses		207,040	238,151
Other operating income	2	(149,487)	(217,407)
OPERATING (LOSS)/PROFIT	3	(11,889)	28,195
Interest receivable	4	19	13
(LOSS)/PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION		(11,870)	28,208
Tax on (loss)/profit on ordinary activities		4	2
(LOSS)/PROFIT FOR THE FINANCIAL YEAR		(11,874)	28,206
Balance brought forward		75,583	47,377
Balance carried forward		63,709	75,583

How well have we met our objectives this year?

Last Year's Objective	What we have achieved
<p>To gain charitable status and re-launch the organisation to reflect the wider work of the partnership and enable the charity to access different funding streams.</p>	<p>Northfield Community Partnership gained charitable status on July 1st 2014; we formerly changed our name and we relaunched our marketing and branding and adopted a change of name to reflect our wider work.</p>
<p>To continue to develop our offer to young people through a range of services and employment opportunities.</p>	<p>Several bids have been written to create projects which enhance young people's opportunities. Project work is limited due to space.</p>
<p>To develop a robust fundraising strategy and business plan, to create sustainability for the second period of our operation whilst lottery funded.</p>	<p>This is tabled within this document</p>
<p>To develop closer opportunities for employment through the Northfield BID</p>	<p>Regular jobs fairs between NCP and Northfield BID, investigate opportunities for social enterprise with local business and NCP clients.</p>
<p>To develop our work on food poverty with Northfield Eco Centre and Northfield Baptist church</p>	<p>Our work around food poverty continues to grow, funding has been gained to continue Good Grub and we ran a food project in partnership with the yum-tum club during our Culture Mash event.</p>
<p>To achieve 100 % room rentals for the lettings in the HUB</p>	<p>We have achieved 100% room rentals in the HUB we have also created extra spaces to develop new services. Income from these has allowed us to change staffing structures and employ a new member of staff.</p>
<p>To develop social enterprise opportunities for young people.</p>	<p>Support has been given and continues to be given to TRYA radio a social enterprise working with young people on creative events and a young person's radio station</p>

Areas for development during the coming year

- To work towards gaining a Kite Mark to enhance reputation and strengthen applications i.e. Visible, and the Birmingham charter
- Develop business plan to inform current priorities and set out resources needed to fulfil these
- Complete thorough options appraisal of buildings
- Continue to strengthen work opportunities for clients with local business and the Northfield BID
- Independent evaluation of Big Lottery Reaching Communities project
- Creation of debt, budgeting, and benefit service.
- Strive for funding to employ young person's worker
- Crisis intervention service creating access points through work with Northfield Stakeholders Group and partners

Our Partners



Bromford.

